ABSTRACT

On establishing and/or changing a service, information relating to the functional properties and topological arrangement of network elements relevant to provision of said service is stored in a network element database and allocated to the service The information stored in the network element database is made available to a service quality and/or an error monitoring device. Recorded measured values are compared with the information stored in the network element database by the service quality and/or the error monitoring device for inadmissible deviations. On an inadmissible deviation a message is generated about a reduced server capacity giving details of the service concerned.